

A. GENERAL TERMS AND CONDITIONS

A.1. Rules applicable to all our services

1. Definitions – 1.1. “We” or “we” or “us” or “Interparking” means Interparking S.A., a public limited company under Belgian law, having its registered office at 9 Rue Brederode, 1000 Brussels, registered at the CBE under the number 0403.459.919 as well as its Belgian subsidiaries. **Operation department:** Tel.: 02/549.58.11. E-mail: info@interparking.com. **1.2.** “You”, “you” or the “Customer” means the buyer of the parking service as well as the one who benefits from it. **1.3.** “Car Park” means the establishment which contains the parking spaces and ancillary areas which we operate under the name *Interparking* in Belgium, directly or via our Belgian subsidiaries. **1.4.** “Site” means the website www.interparking.be and any other website relating to the services described below and operated by Interparking. **1.5.** “Application” means the mobile application “Pcard” managed by Interparking, which the Customer may use in order to receive, subject to technical feasibility and their availability, the parking services and related services mentioned in these General and Specific Terms and Conditions and in the Internal Regulations, and in order to generate a means of authentication and validation to use these parking services (“Code”). You are responsible for using a functioning and technically suitable mobile device that supports the Application, whereby the device is in a good enough condition so that the Code can be presented and processed by the relevant technical equipment of Interparking at any time during your use of the services, including all obligations arising therefrom. **1.6.** “Means of Access” means a ticket, badge, encoded card, key, remote control, the Code generated by the Application, or any other means of access and/or exit, whether dematerialised or not granted by Interparking, that enables a Customer to access a Car Park and to enter into a parking contract through such access. **1.7.** The parking contract you conclude with us is either ‘Rotation’, i.e., a one-time service, ‘Subscription’, i.e., recurrent services, or ‘Reservation’, i.e., reserved beforehand and include, if applicable, related services.

2. Scope of the parking contract – The service we provide you with is limited solely to providing an unspecified parking space and, if applicable, the provision of related services listed in sections B.1 to B.3 of the Specific Terms and Conditions and C.7 of the Internal Regulations (the “Service”). **Not being a custodian, we do not assume any obligation to guard or monitor and cannot be held liable for any act by third parties**, unless you have opted for the parking service “P Lock” (referred to in section B.2) or “P1 VIP” or “Vale” (referred to in section B.3).

3. Liability – Without prejudice to our primary obligation to provide you the Service (except in cases of force majeure), we shall not be held liable in any way whatsoever and for any reason whatsoever for any material or immaterial, direct or indirect, damage resulting notably from accidents, theft or damage, which may occur in the Car Park, except in the event of wilful misconduct or gross negligence, or that of our employees or agents.

4. Privacy – We collect certain personal data. If you wish to obtain more information regarding the collection, use and protection of your personal data, you can consult the Interparking’s [cookie notice](#) and [privacy notice](#) on our Site.

5. Complaints – Should you wish to obtain any further details or information or make a complaint, you can do so via our Site at “Contact Us” by e-mail (info@interparking.com) or by writing to the address below: Interparking S.A., Customer services, rue Brederode 9, 1000 Brussels. We will consider any request or complaint carefully and reply within 15 days of receipt of the request.

6. Works – We reserve the right to carry out works in the Car Park, or have them performed, without being liable to any indemnity.

7. Occupation with due care – You must take care not to cause any annoyance, nuisance or any kind of disturbance to neighbours in adjacent buildings and to other Car Park users.

8. Invalidity – If any provision of these General Terms and Conditions is held to be invalid, the parties shall negotiate in good faith to agree on one or more provisions to replace it.

9. Amendment of the General or Specific Terms and Conditions – Interparking may amend the General or Specific Terms Conditions at any time. Such amendments shall enter into force immediately unless they are unfavourable to the Customer, in which case they shall

enter into force only after a period of one month, from the date of their notification or communication to the Customer by any appropriate means and will be inapplicable to rotating service contracts (art. A.2) concluded prior thereto. Should the Customer not accept them, he may rescind the contract free of charge by writing to Interparking by registered post within that time. Failing this, the Customer is deemed to have accepted the new General or Specific Terms and Conditions.

10. Applicable law – The parking contract shall be subject to and interpreted in accordance with Belgian law. Any dispute concerning the conclusion, performance and/or interpretation of the contract shall fall under the exclusive jurisdiction of the courts of Brussels, if the Customer is a company or if Interparking is the defendant in the proceedings. If the Customer is not a company and is a defendant, the dispute shall be submitted to the courts and tribunals of the judicial district of the Customer’s official address.

A.2. Rules applicable to ‘Rotation’ service

1. Scope – ‘Rotation’ terms and conditions apply to the ‘Rotation’ service as opposed to the ‘Subscription’ service.

2. Term of ‘Rotation’ service – 2.1. The contract for the ‘Rotation’ service is concluded from the moment You make use of a Means of Access. A Means of Access is the valid credential for parking in the Car Park and for leaving it. **2.2.** The Service provided by Interparking ends when You use a Means of Access at the exit terminal to leave the Car Park.

3. Price – 3.1. The parking fee (the “Price”) is calculated based on the rates displayed at the entrance of the Car Park. **3.2.** The Price is calculated based on how long the vehicle is parked in the Car Park. As soon as a rate period is exceeded, the next rate period starts and is due in full. **3.3.** Without prejudice to any Specific Terms and Conditions, the Price must be paid before you leave the Car Park. **3.4.** If you are exempted from paying the Price, wholly or in part, you will be bound to complete the formalities required to be exempted. **3.5.** Should you be unable to present a valid Means of Access when taking your vehicle out of the Car Park, you must pay the lost ticket rate for the Car Park concerned.

4. Maximum stay – 4.1. Vehicles may only enter, exit and/or park in the Car Park during the times determined by us and indicated in or on the Car Park. **No vehicle may be parked in the Car Park for more than thirty-five consecutive days** unless you have obtained our prior consent in writing. **4.2.** Exceeding the maximum stay of thirty-five days constitutes **gross negligence** on your part which may be sanctioned by the measures referred to in article C.6 of the Internal Regulations below. **4.3.** Furthermore, from the thirty-sixth day of parking, you will be liable, in addition to the current parking charge, for a minimum amount of € 20 (inclusive of VAT) per day (depending on the Car Park concerned) without any prior reminder being required and without prejudice to any damages. **4.4.** We reserve the right to modify the Rotation opening hours of the Car Park at ten days’ notice from the date the change is posted.

A.3. Rules applicable to the Subscription service

1. Scope – The ‘Subscription’ terms and conditions apply to the ‘Subscription’ service (as opposed to the ‘Rotation’ service) and are supplementary to the Specific Terms and Conditions as stated in the subscription contract concluded between you and us (the “Subscription Contract”).

2. Customer’s responsibility for Means of Access stolen, lost or spoiled – 2.1 You are responsible for the use of the Means of Access as stated in the Subscription Contract, including any and all liabilities and debts arising therefrom. You undertake to immediately notify Interparking of the loss, theft or damage of the Means of Access, by e-mail sent to info@interparking.com, by post, or via your personal account on the Site or in the Application, mentioning the Means of Access number. Interparking will ensure that the Means of Access is blocked. If the Means of Access is a magnetic card, Interparking will replace it with a new one, subject to payment of a EUR 10 (incl. VAT) fee. **2.2** If the Means of Access is a magnetic card, you undertake not to expose it to the sun or heat and not to leave it in your vehicle. **2.3** Interparking is entitled to block any Means of Access that has expired or is being misused.

3. Access – 3.1. As a subscriber, you can access the Car Park using the Means of Access during the contractually stipulated times. **3.2.** Access and exit are controlled by the Means of Access, which opens barriers, shutters and/or gates at both entrance and exit. **3.3.** Outside your contractual access times, or if you don’t have your Means of

Access with you, the rules and fees of the ‘Rotation’ service will apply.

4. Payment – Payment occurs in accordance with the Specific Terms and Conditions set out in the subscription contract concluded between the parties.

5. Tariffs modification – Interparking is entitled to modify the applicable rates of the Car Park. You will be notified of a rate change in writing or by any other appropriate means at least one month before the new rate is applied. You may then terminate the subscription, free of charge, on the last day of the month following the month during which we notify you of the rate change, by letter or e-mail or any other notification through the Application.

6. Late payment – 6.1. We may refuse to allow you access to the Car Park by blocking the Means of Access if you fail to pay your subscription fee on time. **6.2.** Any amount which remains unpaid on the due date will automatically be subject, without any prior notice, to an annual interest rate of 12%. A lump sum indemnity, amounting to 15% of the unpaid amount (with a minimum of 50 €) – judicial costs not included – will be due.

7. Personal and non-transferable subscription – The Means of Access granted under your Subscription Contract is personal to you. You are therefore not entitled to grant any right on your access right, neither transfer the subscription (and/or the Means of Access) to a third party without our prior consent. This prohibition extends to allowing a third party to log into your account on the Application using the identification details of your account.

A.4. Rules applicable to the ‘Reservation’ service

1. Remote reservation – 1.1. The rules in this section apply to reservations of a parking space in a Car Park which accepts reservations via our Site, by e-mail, via the Application or by telephone. **1.2.** We offer two types of reservation, depending on the Car Park concerned: (i) Reservation without prepayment (*Book* contract), or (ii) Reservation with prepayment (*Book and Pay* contract). **1.3.** Reservation of a parking space does not imply being assigned any fixed space.

2. Characteristics of the Car Park – 2.1. Before confirming the reservation, the Customer must verify the terms and conditions of use of the Car Park, particularly the opening hours, and the maximum height of the vehicles which can enter it. By confirming your booking, you are deemed to accept those terms and conditions of use. **2.2.** As soon as you confirm your order, Interparking may not be held liable for any damages, either direct or indirect, suffered as a result of (i) making a reservation in a Car Park which cannot accept your vehicle because of its size, or (ii) attempting to enter or leave the Car Park outside the opening hours or (iii) breaching the terms and conditions of use.

3. Provision of reliable and correct information – 3.1. In order to make a reservation, you must provide correct information about your identity, contact details, e-mail, vehicle, arrival and departure dates and times from the Car Park. **3.2.** This information is required to execute the contract, carry out controls in the Car Park and to give you a reference number which will enable you to get a Means of Access to enter and leave the Car Park under the terms and conditions of the contract.

4. Book contract – 4.1. The *Book* contract has the advantage of ensuring you a guaranteed parking in the Car Park concerned. **4.2.** The *Book* contract is concluded when you receive our e-mail accepting your booking application or when you arrive at the confirmation page of the Application, providing you with the reference number. **4.3.** You will have access to the Car Park via the Means of Access specified by Us at the time of booking. **4.4.** Before leaving the Car Park, you must pay the amount due for the service. **4.5.** The amount due will be calculated based on current rates in force as posted at the entrance of the Car Park. **4.6.** Should you fail to appear at the Car Park (*no show*), we are entitled to bill you for the cost of the space not being available for the term of the reservation you made.

5. Book and Pay contract – 5.1. The *Book and Pay* contract ensures you a guaranteed parking space in the concerned Car Park and allows you to prepay for parking. **5.2.** The price is payable at once, in euros, by bank card, credit card or any other dematerialised payment method accepted by Interparking. The price may be modified at any time without notice, it being understood that such modifications will not apply to any prepaid reservation already made. **5.3** While booking a reservation, you accept the present General Terms and Conditions. **5.4.** The reservation of a parking space is confirmed by an e-mail, which you receive after

payment.

6. Contract starting date– Once you confirm your booking, we will reserve a space for your vehicle for the period as stated in the booking, which constitutes the start of the execution of the contract.

7. Arrival and departure time – Access to the Car Park starts from the time of arrival indicated in your booking. The same applies to the time of departure. Unless otherwise expressly agreed with Interparking, the Means of Access can only be used once, so that any exit of the vehicle from the Car Park terminates the Service.

8. Arriving after time stated – Should you arrive late, your date and time of departure will remain unchanged, and you will not be entitled to any refund or free extension of unused parking periods.

9. Leaving before time stated – Should you decide to leave the Car Park before the departure time indicated, you will not be entitled to any refund for any unused parking periods.

10. Leaving after time stated – Should you decide to extend your parking time beyond the contract period, you will be required to pay the additional cost in accordance with the car park current rates before leaving the Car Park.

11. Changing a reservation – Any changes to your booking must be made using the web link or via the Application and the reference number provided to you. Changes to the vehicle brand, model or registration number are free of charge up to four hours before the arrival time stated in the booking. Subject to availability, changes to the duration of parking and/or to the Car Park are free of charge but must be made at least 48 hours before the arrival time indicated in the booking. This may however result in a price change in view of the rate applied in the Car Park concerned or the increased or reduced duration of the reservation.

12. No cancellation right – In accordance with article VI.53 of the Code of Economic Law you cannot exercise the right of withdrawal for the reservation service, as it is a service that is performed on a specific date or period.

13. Early termination of the contract– Should you wish to terminate the contract before having used the reserved parking, you must cancel it yourself using the web link or the Application, and the reference number provided to you. Without prejudice to the provisions of article A.4.14, you will not be entitled to any refund, except under the specific terms and conditions of the Car Park. It is therefore your responsibility to check carefully the conditions for early termination at the time of booking before making any payment. In any case, and even if you have subscribed to the cancellation option referred to in article A.4.14, if you do not show up at the Car Park (*no show*) or if you terminate your contract less than twelve hours before the scheduled arrival time, no refund or compensation is due, whatever the reason given.

14. "Cancellation" Option - Provided that it is foreseen in the Car Park in which you wish to make a reservation, you may take out the "cancellation" option at the price determined at the time of reservation. In this case, you may cancel your reservation up to twelve hours before the scheduled arrival time and obtain a refund of the price paid for your reservation, subject only to the deduction of the amount specified at the time of reservation for the "cancellation" option.

B. SPECIFIC TERMS AND CONDITIONS

B.1. Specific terms and conditions applicable to the 'CAR WASH' service

1. Subject matter of the contract – The purpose of the 'car wash' service is to clean your vehicle inside and/or outside while you park, subject to the terms and conditions as stated below.

2. Pre-reservation – The online reservation of the car wash service on the website <https://carwash.interparking.be> or, if applicable, via the Application, ensures you to get priority for the car wash service. Without priori reservation, Interparking reserves the right to refuse the service. Interparking also reserves the right to cancel reservations in the event of sub-zero temperatures or in cases of force majeure.

3. Leaving keys – **3.1.** After having parked your vehicle in the Car Park in accordance with the Internal Regulations referred to in section C and in the spaces reserved for car

wash users, you must hand over your keys to the car wash staff or, outside the opening hours of the car wash, put them in the key box provided therefor. The opening hours of the car wash are displayed at the entrance of the car wash reception area, on the website <https://carwash.interparking.be> and, if applicable, on the Application. **3.2.** In order to comply with the laws or regulations on wastewater recycling, no products may be applied on the rims or bodywork before entering the car wash. **3.3.** After the car wash service has been provided, our valet will ensure that your vehicle is locked and that any other safety measures with which your vehicle is equipped are taken, as far as the valet has received instructions from you to do so. **3.4.** We shall not be liable if the service could not be provided due to the impossibility or difficulty of unlocking the vehicle, as these situations constitute a force majeure event.

4. Returning keys– **4.1.** Car wash staff will only return your car keys to you during car wash hours. Before returning the keys, Interparking reserves the right to verify that you are the effective owner of the vehicle and is entitled to refuse to return the keys to you until you have provided formal proof of ownership of the vehicle (identity card that corresponds to the registration documents, etc.). If you are not the owner of the vehicle, you must prove that you are entitled to use it. **4.2.** If you do not collect your keys on the scheduled date, and without any news from you after a period of thirty-five consecutive days, Interparking reserves the right to take any it deems useful in accordance with article C.6 of the Internal Regulations below.

5. Tariffs – **5.1.** The current rates, calculated according to the category to which your vehicle belongs, are displayed at the entrance of the car wash reception area, on the website <https://carwash.interparking.be>, and, if applicable, on the Application. **5.2.** We reserve the right to refuse vehicles that present a risk of damaging our facilities or to increase the basic rate by a flat rate of EUR 25 (VAT incl.) should your vehicle be abnormally dirty. **5.3.** The price due must be paid at the latest at the time of return of the keys. **5.4.** If you are exempt from paying all or part of the price, you are required to complete the formalities conditioning your right to exemption.

6. Insurance – Within the framework of the carwash services provided by Interparking, the latter may only be held liable for the repair of any damage insofar as it is recognised as being responsible for such damage due to its installations or to a proven fault on the part of its staff. Interparking declines all responsibility for any damage (including scratches, breakages, losses, rust etc.) that may be caused to your vehicle as a result of its dirtiness (gravel, sand, bird droppings, etc.) or caused to parts of the vehicle which are already damaged (broken or scratched, held together by adhesive tape or glue, etc.) or to elements that cannot be folded down (windscreen wipers, rear mirrors, aerials, spoilers, etc.). Furthermore, Interparking cannot be held responsible should the vehicle, its accessories or contents be stolen, in its whole or partially. It is expressly agreed that the return of the vehicle without making a written claim duly signed by you and by Interparking's staff member definitively releases the latter from any liability.

B.2. Specific terms and conditions applicable to the "P LOCK" service

1. Object of the contract – The purpose of the "P LOCK" service is to provide guarding and surveillance of your vehicle for a period not exceeding thirty-five days, under the terms and conditions set out below.

2. Dropping off the vehicle – **2.1.** Interparking records the arrival of your vehicle by means of video cameras and, as the case may be, by means of licence plate recognition cameras. This recording is binding between the parties. As soon as you enter the "P Lock Parking" area and have either taken or used a Means of Access, the "P Lock" service starts. **2.2.** You undertake to lock your vehicle and use any other security measures with which your vehicle is equipped. **2.4.** Provided that it is present in the "P Lock" Car Park and you have opted for one of the ancillary services, you must ensure that you hand over your vehicle keys to the Interparking staff member.

3. Retrieving the vehicle – **3.1.** In order to retrieve your vehicle, you must at all times present your "P Lock" Means

of Access to the Interparking staff member who may be present, or to the automatic payment terminal. **3.2.** If you are unable to produce this Means of Access, Interparking may refuse the exit of your vehicle and may retain it at your expense until you have provided the formal proof of ownership of the vehicle (ID card that corresponds to the registration documents, vehicle keys, etc.). If you are not the vehicle's owner, you shall provide proof that you are entitled to use said vehicle. **3.3.** Should the deposit exceed thirty-five days beyond the scheduled return date as indicated in your reservation or at the time of the deposit of your vehicle, Interparking will be released from all responsibility, unless you have duly informed us of an extension of the deposit by e-mail, by registered letter or via the Application; this extension being able to be made for a new period not exceeding thirty days. Failing this, Interparking reserves the right to take all measures it deems appropriate in accordance with article C.6 of the Internal Regulations below.

4. Rates - The applicable rates are displayed at the entrance to the "P Lock" Car Park, and if applicable, in the relevant section of the Application.

5. Insurance - Interparking insures the vehicle against theft of the vehicle or its external accessories. Interparking's coverage/intervention is limited to a) the replacement value of the vehicle's external accessories; b) to the purchase value of the vehicle after deduction of a depreciation rate fixed at 1.5% per month that has elapsed since its first entry into service; it being understood that Interparking's intervention shall not exceed the market value of the vehicle, resp. its external accessories as assessed by a valuer and is capped at an absolute maximum of € 149.000 including VAT. Any other damage such as damage due to the unemployment of the vehicle, theft inside the vehicle, damage to bodywork etc. are not covered. It is expressly agreed that the return of the vehicle without making a written claim duly signed by you and by Interparking's staff member definitively releases the latter from any liability.

6. Ancillary service: Car Wash - **6.1.** The Customer wishing to benefit from the Car Wash service, and insofar as this service is offered by Interparking in the "P Lock" Car Park, shall inform Interparking when making the online reservation or in writing at the time of the vehicle drop-off if an Interparking employee is present. **6.2.** If the Car Wash service is made available to customers in the "P Lock" Car Park, the Customer who wishes to benefit from the Car Wash service must also complete the form that will be issued when he makes his reservation online (or, if applicable, via the Application) or, if an Interparking employee is present, when dropping off the vehicle, indicating the type of wash desired, the date and time of the planned departure and any other remarks to Interparking.

B.3. Specific terms and conditions applicable to the "P1 VIP" or "Valet" service

1. Object of the contract – The purpose of the "P1 VIP" Car Park or "Valet" service is to provide guarding and surveillance of your vehicle for a period not exceeding thirty-five days, under the terms and conditions set out below.

2. Dropping off vehicle – Interparking will record the arrival of your vehicle by means of video cameras and, as the case may be, by means of licence plate recognition cameras. This recording is binding between the parties. As soon as you enter the "P1 VIP" Car Park or "Valet" area and have either taken or used a Means of Access, you shall hand over the keys of your vehicle to our valet parker and he will park it in the "P1 VIP" or "Valet" area. Our valet parker will lock your vehicle and take all security measures with which your vehicle is equipped, as far as the valet has received instructions from you to do so.

3. Retrieving the vehicle – **3.1.** To retrieve your vehicle, you must present your Means of Access in the "P1 VIP" Car Park or "Valet" area. **3.2.** The provisions of article B.2.3.2 and B.2.3.3 are *mutatis mutandis* applicable.

4. Rates - The applicable rates are displayed at the entrance of the "P Lock" Car Park or "Valet" area, and if applicable, in the relevant section of the Application.

5. Insurance - The provisions of Article B.2.5 are *mutatis mutandis* Applicable.

6. Ancillary service: electric vehicle charging points - 6.1. A Customer wishing to benefit from the electric vehicle charging service will inform Interparking when making its reservation online or in writing to the Interparking staff member who is present at the time of vehicle drop-off. **6.2.** The provisions of article C.7 of the Internal Regulations apply *mutatis mutandis* to this additional service.

7. Ancillary service: Car Wash - 7.1. The Customer wishing to benefit from the Car Wash service, and insofar as this service is offered by Interparking in the "P1 VIP" Car Park or "Valet" area, shall inform Interparking when making the online reservation or in writing at the time of the vehicle drop-off if an Interparking employee is present, and shall indicate which type of wash he wants, the date and time of the planned departure and any other remarks. **7.2.** The specific conditions of article B.1 are *mutatis mutandis* applicable.

8. Ancillary service provided by a third party: Maintenance and repair service - 8.1. The Customer benefiting from a maintenance or repair service on his vehicle (the "Ancillary Service") when parked at the "P1 VIP" Car Park or "Valet" area accepts that this Ancillary Service is provided under the full and exclusive liability of the Ancillary Service provider, from the time of the vehicle's pick-up until its return to the "P1 VIP" Car Park or "Valet" area. The date and time of the vehicle pick-up and the date and time of the vehicle return to the "P1 VIP" Car Park or "Valet" area corresponds to the moment of handing over the keys of the vehicle by Interparking to the Ancillary Service provider and vice versa. This information is set out in the "return – handover form", which is binding on the Customer. **8.2.** The price of the parking remains due, at the rate in force, including during the duration of the Ancillary Service. **8.3.** Interparking also declines all responsibility in the event that the vehicle, including the keys, have not been returned to the "P1 VIP" Parking or "Valet" area before the Customer's return or in the event of misuse of the vehicle by the Ancillary Service provider.

C. INTERNAL REGULATIONS

1. Scope – These internal rules apply to all parking in a Car Park. They supplement the General and Specific Terms and Conditions and together with these, form part of the parking contract.

2. Characteristics of the Car Park – 2.1. The characteristics of the Car Park and, particularly its opening hours and maximum height of vehicles that can enter the Car Park, are displayed at the entrance of the Car Park. The Car Park is only accessible to vehicles with a maximum length of 5.0 m. **2.2.** As soon as your vehicle enters the Car Park, we shall not be liable for any direct or indirect, material or immaterial loss or damage suffered as a result of (i) attempting to enter a Car Park which cannot host your vehicle because of its size, or (ii) attempting to enter or leave the Car Park outside of its opening hours or (iii) in breach of the terms and conditions of use.

3. Scope of the parking contract – 3.1. Merely by entering the Car Park you accept the internal rules without reservation. **3.2.** Nothing other than the authorised vehicle (i.e. no tyres, suitcases, etc.) may be left in the Car Park. **3.3.** Unless otherwise agreed in writing by us, any commercial activity is forbidden inside the Car Park, including providing services such as cleaning, maintenance or repair of vehicles, etc. **3.4.** It is forbidden to offer goods in any form whatsoever (for sale, hire etc.) in the Car Park. **3.5.** It is forbidden to bring explosive, flammable or other dangerous materials into the Car Park. **3.6. While the vehicle is parked: (i) no persons or animals may remain in it; (ii) no objects may be left in the vehicle; (iii) the Means of Access may not be left therein; and (iv) the vehicle must be locked, and the windows closed.**

4. Entering and leaving the Car Park – 4.1. Access to the Car Park is strictly forbidden to any person who is not part of the Service and to any person who does not have a Means of Access. For safety reasons, we may ask anyone entering or being in the Car Park to proof its identity and the documents of the vehicle that entered the Car Park. **4.2.** If you do not have a Means of Access when you arrive, you must collect one from the Car Park entrance terminal upon arrival. **4.3.** The Car Park is accessible during opening hours unless specifically agreed otherwise. We set the opening hours of the Car Parks at our discretion. The opening hours

are displayed on our Site and/or in the related Car Park. **4.4.** Outside the Car Park opening hours, vehicles may be taken out, provided that a member of the Car Park staff is available to do so, and against prior payment of an indemnity fixed by the Car Park in addition to the payment of the parking service. **4.5.** Vehicles with trailers and those which cannot be parked in a normal parking space because of their size may not be allowed to have access to the Car Park. We may, exceptionally, allow access against an increased fee proportionate to the space occupied by your vehicle. Any part of a space that your vehicle occupies will count as an whole occupied space. **4.6.** Vehicles equipped with snow chains are not permitted access. Any damage caused to the Car Park by such a vehicle will be charged to you.

5. Traffic near and in the Car Park – 5.1. Your vehicle must meet the same requirements as those imposed on vehicles parked on the public road, (proper registration and insurance coverage, etc). **5.2.** The Highway Code applies in the Car Park. You must drive in accordance with that Code and always at your own risk. **5.3.** You must comply with signs and direction signals displayed inside the Car Park and any verbal instructions given by the Car Park staff. **5.4. The speed limit inside the Car Park is 10 km/h.** **5.5.** Vehicles must drive with their dipped beam headlights on. **5.6.** You must stop your engine as soon as the vehicle is parked or while waiting in a queue, as well as at the appearance of any "STOP MOTOR" signs. **5.7.** In the event of an accident or involuntary immobilisation of a vehicle, you must immediately take all measures to safely put the vehicle away so that it does not impede normal traffic in the Car Park.

6. Retaining, immobilising, moving and removing vehicles – 6.1. You expressly authorise us to move the vehicle or have it moved within the Car Park at your own cost and risk if: (i) it is not parked in a designated parking space; (ii) it is parked in a reserved parking space (e.g. space dedicated to a specific company, spaces reserved for people with reduced mobility, electric vehicle charging space while your electric vehicle is not charging or your vehicle contains a non-electric motor, etc.); (iii) it interferes with normal traffic flow; or (iv) operational or safety requirements so require. In such cases, we shall be entitled to immobilise the vehicle, for example by means of clamps, before or after moving it. The costs of moving a vehicle within the Car Park and/or immobilising it are subject to a minimum of € 250 including VAT. **6.2.** You expressly authorise us to move your vehicle or to have it moved outside the Car Park (onto the public thoroughfare) at your expense and risk or to dispose of it after a period of 6 months has elapsed from the date of the declaration made to the municipality where your vehicle is parked (in accordance with article 3.58 of the new Belgian Civil Code), if: (i) it has been left in the Car Park for thirty-five consecutive days without our prior written consent, whereby the vehicle shall then be considered as abandoned within the meaning of Article 3.58, of the new Belgian Civil Code ; (ii) it is not equipped with a registration plate that enables us to identify its owner, or (iii) it is a danger to persons and/or others' property. **6.3.** You expressly authorise us to retain your vehicle within the Car Park at your expense and risk if: (i) it has been involved in an accident, for the purposes of and for the time required to establish the facts, or (ii) you refuse, for any reason whatsoever, to pay the fees and/or indemnities that are due.

7. Use of electric vehicle charging stations - 7.1. We provide charging stations in our Car Parks for the Customers who park an electric vehicle and charge at the charging station provided therefor. It is forbidden to park a non-electric vehicle in a space equipped with an electric charging station, as well as to park an electric vehicle that is not charging. Failure to comply with this rule will be penalised by the measures referred to in article C.6 of the Internal Regulations. **7.2.** When charging your vehicle at one of the Car Park's charging points, you are solely responsible for ensuring that your vehicle complies with the regulations in force applicable for this type of charging. Interparking can never be held responsible for damage caused by the non-compliance, defect or incompatibility of your vehicle with our charging stations. You shall use charging cables that comply with the standards and regulations in force. You are responsible and you shall indemnify Interparking for any damage caused by your vehicle to one of our charging stations. **7.3.** Interparking does not guarantee that a space equipped with a charging station will be available for each vehicle entering the Car Park. **7.4.** Neither does Interparking guarantee that the charging stations will operate at all times without interruption or breakdown. Interparking makes no commitment as to the speed of charging and cannot be held responsible for power cuts or technical problems inherent in this type of installation; it being understood, however,

that only the charging service actually provided will be billed or accounted for to the Customer based on the kilowatt-hours supplied. **7.5.** Rates for the use of charging stations are displayed on the charging stations. However, Interparking is not responsible for any fees charged to you by the intermediary service providers.

8. Amendments to internal rules – Interparking may amend the Internal Regulations at any time. Such amendments shall immediately enter into force unless they are unfavourable to the Customer, in which case they shall enter into force at the end of a period of one month from the date of their notification or communication to the Customer by any appropriate means and will be inapplicable to "Rotation" service contracts (Art. A.2. of the General Terms and Conditions) entered into prior to these amendments. Should the Customer not accept them, he has the right to terminate the contract without charge by sending a registered letter to Interparking within this period. Failing this, the Customer is deemed to have accepted the new Internal Regulations.